

SELF INVENTORY—A DEEPER LOOK AT WHO I AM AND HOW I SERVE

How well do I serve others within the settings in which I work?

Respond to these statements according to the following scale:

Strongly Disagree 1 ----- 2 ----- 3-----||-----4----- 5-----6 Strongly Agree

- ___ 1. I fulfill my work/ministry responsibilities with a sense of purpose and a spirit of dedicated service.
- ___ 2. I become aware of the needs of our clients as these needs emerge.
- ___ 3. I am generous in my response to the needs of clients whom I can help.
- ___ 4. I try to be patient, kind, understanding, and encouraging toward clients even when I am not feeling at my very best.
- ___ 5. I become aware of the needs of co-workers as these needs emerge.
- ___ 6. I am generous in my response to the legitimate, work-related needs of co-workers whom I am in a position to help.
- ___ 7. I try to be patient, kind, understanding, and encouraging toward co-workers even when I am not feeling at my very best.
- ___ 8. I ask questions of people such as "How might I be of help?" -- "What is it that you need from me?"
- ___ 9. I am willing to challenge people, when necessary, in a constructive and caring manner as a way of serving them and others who relate to them.
- ___ 10. I reflect upon and suggest ways that our organization's structures, policies, and processes can continue to be improved in order to better serve everyone.
- ___ 11. I look for ways that our organization can be of even greater service to the wider community, especially those in greatest need.
- ___ 12. I am influenced in my desire to serve others by my faith/spirituality.

Put a + by the 2-3 attitudes/actions you feel you do best.

Circle the 2 attitudes/actions you most want to further develop.

What initial steps will you take to further your growth in these areas?